Streamline access control:

SAP GRC 10.x Upgrade

Comprehensive education and leading strategies for implementing, optimizing, or upgrading to the latest version of SAP® Access Control

CHICAGO
SEPTEMBER 17-19, 2014

PHILADELPHIA
OCTOBER 6-8, 2014

AMSTERDAM
8-10 DECEMBER 2014

www.grcseminar2014.com

SAPinsider events  @InsiderGRC  #GRCSeminar2014
By attending, you will learn techniques to:

- Evaluate the latest version of SAP Access Control to ensure a smooth implementation or upgrade path
- Streamline segregation of duties (SoD) rule set generation and maintenance processes
- Set up and conduct periodic reviews of who is accessing your system using access request management
- Build and customize workflows in SAP Access Control

- Simplify risk detection, analysis, and remediation or mitigation procedures
- Improve project blueprinting, documentation, management, and testing for your SAP Access Control project
- Integrate SAP Access Control with other tools in the SAP GRC solution suite

Get updates and new techniques for leveraging:

- SAP Access Control 10.0 and 10.1, including functionality for
  - Access risk analysis
  - Emergency access management
  - Access request management
  - Business role management

- SAP Access Control Rule Library
- Business Rule Framework (BRF)
- Multi-stage, multi-path (MSMP) workflows
- SAP Process Control 10.1
- SAP Risk Management 10.1

This education program has been approved for 19.5 CPE Credits

Advance your career and keep your certification current. Earn credits by attending the sessions at SAPinsider’s Streamline access control: SAP GRC 10.x Upgrade seminar.

For more information and to register, visit www.grcseminar2014.com
Day One

8:00 am – 9:00 am
Registration and morning coffee

9:00 am – 9:15 am
Event overview and speaker introductions
Marie-Luise Wagener, SAP SE

Session 1: 9:15 am – 10:15 am
Introducing SAP GRC 10.x: Product updates, capabilities, and early-adopter use cases
Marie-Luise Wagener, SAP SE

Whether you are newly implementing SAP solutions for GRC, upgrading to the latest 10.1 release, or seeking ways to improve the performance of an existing installation, it is an imperative to start off with a solid foundation. This session provides just that with a comprehensive guide to the expanded range of features that SAP now delivers for GRC, including a detailed look at recent changes to access control, process control, and risk and fraud management functionality. By attending, you will:

• Step through demos of technical and functional enhancements delivered in both the SAP GRC 10.0 and SAP GRC 10.1 releases with emphasis on how access control features differ from what's been delivered in previous versions, including new capabilities for:
  – Streamlined mitigation
  – Robust access risk analysis
  – Bulk data handling
  – Centralized user provisioning
  – Report customization
  – Enhanced change tracking
  – Centralized emergency access management

• Examine various integration scenarios across an SAP GRC 10.x landscape, and see what's required to establish an end-to-end process that combines access control, process control, and risk and fraud management

• See how the unified compliance platform delivered in SAP GRC 10.x enables standardization of access control capabilities and streamlined management of multiple compliance initiatives

• Explore leading strategies for exploiting enhanced capabilities of access control, process control, and risk and fraud management, including new ways to leverage advanced analytics to drive proactive risk management

• Hear real-world examples of how leading customers are leveraging the latest innovations in the SAP GRC 10.x solution portfolio to maximize business performance and sharpen their competitive edge

Networking break: 10:15 am – 10:30 am
Day One continued

Session 2: 10:30 am – 11:45 am

Preparing for SAP Access Control 10.x: Key considerations, strategies, and decisions to ensure a successful upgrade or implementation

James Roeske, Customer Advisory Group

As you embark on your SAP Access Control 10.x initiative, it is important to understand how it differs from other GRC implementations or upgrades you may have done in the past. This session discusses how to adjust your project strategy to adapt to these differences, including an overview of various deployment options and criteria to determine which approach best aligns with your business requirements. During this session, you will:

• Obtain decision criteria to determine whether you should enhance your existing access control landscape or re-implement it from scratch as you upgrade from an earlier release to the latest version of SAP GRC — and the time, effort, and key tasks associated with each option
• Receive expert guidance for staffing an SAP Access Control project team and identify new skills sets and resources your IT and business organizations may require
• Walk through the elements that comprise a solid business case for SAP Access Control 10.x, including tips for illustrating potential ROI and specific business process improvements
• Get practical guidance to identify the authorization risks that exist within your business processes and how to account for them when planning your 10.x initiative
• Obtain lessons to properly scope your project from end-to-end — from securing stakeholder buy-in and targeting the right end users to ensuring proper service delivery after go-live
• Review the benefits and drawbacks of available upgrade paths to 10.x, including required resources associated with each

Take home a checklist of the most critical factors that must be addressed when adopting 10.x along with differences based on your deployment approach.

Lunch: 11:45 am – 1:00 pm
Day One continued

Session 3: 1:00 pm – 2:15 pm

A technical primer: Step-by-step guidelines for implementing or upgrading to the latest release of SAP Access Control

Marie-Luise Wagener, SAP SE

In this session, one of the world’s foremost experts of SAP Access Control takes you beyond theory and offers practical guidance, based on real-world customer projects, to achieve success and avoid pitfalls in your 10.x implementation or upgrade. You will get guided instruction and actionable advice to:

- Prepare your system landscape and architecture for SAP Access Control 10.x, including key differences and considerations depending on whether you’re upgrading from a previous version, re-implementing, or implementing from scratch
- Streamline your upgrade approach by following a proven step-by-step methodology, including key tasks depending on which version you’re upgrading from, such as 5.0 or 5.3
- Properly configure your SAP Access Control 10.x solution with lessons to ensure compliance with essential authorization concepts, such as object level security, and enable both shared SAP GRC settings as well as shared SAP Access Control settings
- Customize the SAP Access Control 10.x interface to align with business and user requirements, and explore enabling SAP tools that can be used to streamline the process
- Avoid or overcome technical pitfalls that are common to SAP Access Control 10.x deployments, including challenges associated with migrating data to the access control repository
- Shave time and costs off your SAP Access Control 10.x initiative with lessons from real-world customer examples

Networking break: 2:15 pm – 2:30 pm
Day One continued

Session 4: 2:30 pm – 3:45 pm

Enabling a more efficient path to compliance: Lessons for the proper configuration and use of the new access risk analysis framework in SAP Access Control

James Roeske, Customer Advisory Group

This session delves into the new access risk analysis (ARA) framework in SAP Access Control 10.0 and 10.1 and examines what’s required to get it up and running, including additional steps that may be required if you are upgrading from a previous version versus implementing from scratch. You will also obtain leading strategies for exploiting its capabilities to their utmost potential.

- Understand what’s required to get the new access risk analysis (ARA) framework
- Step through a demo that explores how to leverage new and enhanced ARA capabilities to streamline analysis and management of segregation of duties (SoD) and access risk, from interface customization to new bulk maintenance, reporting, and mitigation options
- Identify key differences in configuration and usability compared to previous versions, including changes in rule set maintenance, approval process, and audit trail tracking
- Get strategies to streamline risk detection, analysis, and remediation or mitigation, including tips to enable automatic and ongoing risk loading and activation
- Learn to identify and define potential access risks and integrate them into existing business operations to streamline compliance with key regulations, such as Sarbanes-Oxley
- Obtain leading strategies to maintain your GRC rule set in ARA to accommodate for the changing security needs of your organization, and get tips to refine the role structure

Networking break: 3:45 pm – 4:00 pm
Session 5: 4:00 pm – 5:15 pm

Best practices and process decisions for segregation of duties (SoD) rule set generation and maintenance

Ruth Johnson, Customer Advisory Group

This session provides expert guidelines for leveraging access risk analysis (ARA) capabilities to streamline Segregation of Duties (SoD) rule set generation and maintenance. You will gain a complete understanding of the features of the SAP Access Control Rule Library, including an overview of the pre-delivered SoD rules and how they can be used as a starting point to develop a custom remediation rule set. During this session:

- Hear about SAP’s strategy and roadmap for developing pre-delivered rules for the SAP Access Control Rule Library, including an overview of recent and planned updates
- Get criteria to determine whether the pre-delivered rules will satisfy your organization's SoD requirements and when customization may be necessary, and view a demo of rule set customization
- Step through real-world use case examples that explore when and how to use logical systems and cross systems for SoD analysis
- Obtain best practices to exploit enhanced capabilities for manipulating the presentation and delivery of query results
- Discover how to filter and sort reports listing SoD rule sets, functions, and risks
- Get expert guidance for determining whether and how to implement multiple versus single rule sets, including the benefits and tradeoffs of each approach
- Gain insight into the time and effort associated with ongoing rule set maintenance, and how this differs depending on whether you have single or multiple rule sets

Day One concludes: 5:15 pm
Day Two

8:00 am – 9:00 am
Registration and morning coffee

Session 1: 9:00 am – 10:15 am
Leading strategies to enforce your organization’s access policies using emergency access management in SAP Access Control

Ruth Johnson, Customer Advisory Group

This session guides you through a best-practice approach for setting up and managing your emergency access management system (formerly super-user privilege management and firefighter) in SAP Access Control. You will also learn how to exploit key capabilities to enable personnel to take responsibility for tasks that may be outside of their normal job functions. During this session, you will walk through:

• The general configuration options for emergency access management in SAP Access Control 10.0 and 10.1 versions
• When it makes sense to use various emergency access management options, including ID-based and role-based firefighting, and the time and effort associated with each
• Proven tips to streamline maintenance of your configuration parameters
• Leading tactics to avoid or overcome potential segregation of duties (SoD) conflicts that may emerge when emergency access in granted
• The different reports available in SAP Access Control for emergency management along with use cases for each, including:
  – Consolidated log reports
  – Invalid emergency access reports
  – Firefighter log summaries
  – Reason code and activity reports
  – Transaction logs
  – Segregation of duties conflict reports

Networking break: 10:15 am – 10:30 am
Day Two continued

Session 2: 10:30 am – 11:45 am
Lessons for setting up and conducting user access reviews in SAP Access Control
James Roeske, Customer Advisory Group

Attend this session to get invaluable lessons to more effectively provision and manage your users by leveraging access request management functionality (formerly access enforcer and compliant user provisioning) in the latest version of SAP Access Control. During this session:

- Learn how to set up and conduct periodic reviews of who is accessing your system using access request management functionality in SAP Access Control 10.0 and 10.1
- Step through detailed configuration guidelines, provisioning settings, and role set-up tips that will enable you to better manage the access request process in SAP Access Control
- Understand how to properly define user provisioning, including tips to design end-user personalization forms and determine next steps for future user access requests
- Determine whether existing access processes can be mapped as-is within access request management or if they should be re-evaluated or completely remodeled
- Learn how to integrate access request management with business role manager and access risk analysis in order for user reviews to be fully operational
- Get proven techniques to uncover instances of obsolete and outdated access that can contribute to SoD violations

Lunch: 11:45 am – 1:00 pm
Session 3: 1:00 pm – 2:15 pm

A detailed guide to building and customizing workflows in SAP Access Control 10.x using both Business Rule Framework+ (BRF+) and MSMP

Ruth Johnson, Customer Advisory Group

Walk through the latest features and capabilities of the new workflow engine in SAP Access Control and learn how to configure a framework for access requests. During this session, you will explore:

- The capabilities and flexibilities of the multi-stage, multi-path (MSMP) workflow, including rules, agents, paths, and variables
- Why SAP Access Control workflow components cannot be migrated but must be manually configured and how to do so
- Undocumented tips and tricks to incorporate BRF+, initiator, and routing rules into your MSMP workflow implementation
- Leading practices for creating and defining rules in the Business Rule Framework+ (BRF+)
- BRF+ agent rules that can be used to replace customer approver determinations
- Key steps required for an MSMP workflow configuration, including how to:
  - Process global settings
  - Maintain rules
  - Maintain agents
  - Implement variables and templates
  - Maintain paths
  - Maintain route mapping
  - Generate versions

Networking break: 2:15 pm – 2:30 pm
Day Two continued

Session 4: 2:30 pm – 3:45 pm

Tools and techniques proven to unify role management across multiple systems in SAP Access Control 10.x

Ruth Johnson, Customer Advisory Group

This session examines how to streamline role management across multiple systems with leading strategies and expert instruction to leverage business role management (BRM) in SAP Access Control 10.0 and 10.1. You will see what’s required to enable business roles to identify the proper level of user access based on function or process criteria, and view use cases that illustrate how this improves an organization’s ability to properly manage access changes. Through system demos, screenshots, and technical guidelines, learn how to:

• Implement and configure business and role management (BRM) in SAP Access Control
• Define both business and technical roles in SAP Access Control with a proven process for mapping technical access authorizations to business functions
• Manage roles from multiple systems with a single unified role repository
• Ensure role definitions, development, testing, and maintenance are consistent across the entire enterprise
• Reduce and consolidate the number of roles required to support your business functions with proven role mining techniques
• Maintain and report on your roles in a more timely and organized manner
• Perform a periodic role certification in your SAP Access Control environment

Networking break: 3:45 pm – 4:00 pm
Day Two continued

Session 5: 4:00 pm – 5:15 pm

Taking the next step with your GRC roadmap and strategy: How to leverage SAP Process Control and SAP Risk Management to extend your SAP Access Control investment

Marie-Luise Wagener, SAP SE

If your organization is evaluating or currently undergoing an SAP Access Control adoption initiative, attend this session to learn what's next when tasked with the responsibility of streamlining and better managing your GRC initiatives. You will receive an overview of enabling tools in the SAP GRC 10.1 solution portfolio that can be leveraged to extend and add value to your SAP Access Control investment, including SAP Process Control and SAP Risk Management. Come away from this session with a clear understanding of:

- Requirements and capabilities of the latest versions of SAP Process Control and SAP Risk Management, including their architecture, framework, and key integration points with SAP Access Control
- Use cases that explore options for extending the capabilities of your GRC environment by integrating the functions and processes of SAP Access Control, SAP Process Control, and SAP Risk Management
- How to exploit key capabilities of SAP Process Control 10.1 to drive a business-wide compliance and process optimization program
- Methods to expand and improve risk coverage through more strategic allocation of resources and better visibility into risks using SAP Risk Management 10.1
- A complete review of authorization and role concepts in the 10.1 versions of SAP Process Control and SAP Risk Management
- How to leverage standard delivered reports in SAP Process Control to identify control exceptions
- Tips for using automation, offline forms, audit integration, and scheduling available in SAP Process Control 10.1
- Leading strategies to analyze control failures and monitor remediation across your extended GRC landscape

Day Two concludes: 5:15 pm
Day Three

8:00 am – 9:00 am
Registration and morning coffee

Session 1: 9:00 am – 10:15 am
Case study: SAP shares time-saving lessons from its SAP Access Control 10.1 global upgrade project

Marie-Luise Wagener, SAP SE

Attend this session for practical tips and real-world lessons learned from SAP’s recent upgrade to the latest 10.1 version of SAP Access Control. You'll hear firsthand about its upgrade journey, from the process decisions and technical requirements to key tasks that led to a successful global deployment. During this session, you will:

- Arm yourself with a detailed understanding of the challenges and opportunities SAP faced during its global project and gain knowledge of the core benefits the company has realized since upgrading to SAP Access Control 10.1
- Examine the solution architecture, upgrade paths, and enabling tools that are available, along with the criteria SAP evaluated to determine which aligned best with its long-term business requirements and objectives
- Gain insight on the upgrade approach, highlights, and functionalities that SAP has taken advantage of, and what is planned for the next phases
- Understand the key success factors, and discover best practice guidance from the company for your next SAP Access Control initiative

Networking break: 10:15 am – 10:30 am

Session 2: 10:30 am – 11:45 am
You’ve installed SAP Access Control: Now what?

James Roeske, Customer Advisory Group

This session draws on real-world project experience and provides key considerations, tips, and leading practices to properly maintain and derive optimal value from your new or recently-enhanced SAP Access Control environment. By attending this session, arm yourself with practical advice to:

- Benchmark your organization against similar companies using SAP Access Control 10.0 and 10.1 in order to overcome common challenges associated with system maintenance to drive high performance
- Calculate the ROI and financial gains achieved after a go-live in order to properly evaluate the project and ensure future investment in your GRC programs
- Develop a clear support pack strategy that incorporates not only the best time for an upgrade, but also the level of regression testing that is needed
- Properly identify any outstanding issues in all areas of your current production environment so you can fix them before a support pack installation
- Find out how to ensure proper knowledge transfer after go-live, including additional considerations that must be addressed when using outside consultants

Day three continued next page
Day Three continued

Networking break: 11:45 am – 12:00 pm

Session 3: 12:00 pm – 12:45 pm

Rapid-Fire Q&A Panel
You’ve been sitting, listening, and absorbing information all day. This lively panel discussion is your opportunity to hit the speakers with your most challenging questions about SAP Access Control, no matter what release you’re evaluating or running. Whether your questions relate to building a business case, project planning, configuration, or how to maximize ROI, the expert speakers will candidly share their recommendations and advice based on their own experiences with clients. Don’t miss this unique opportunity to get your most critical questions answered by some of the world’s foremost SAP Access Control authorities.

Seminar concludes: 12:45 pm
Meet your speakers

**James Roeske**  
*CEO and co-founder, Customer Advisory Group*  
James Roeske is CEO and co-founder of the Customer Advisory Group LLC. James has over 18 years of SAP Security, Audit, GRC, and Executive Management experience. Over those 18 years, James has had a professional focus on technical configuration of SAP R/3 Security, segregation of duty design, user provisioning solutions, GRC software solution design, and corporate compliance implementations for companies around the world. Previous to founding the Customer Advisory Group, Mr. Roeske held strategic positions at Virsa Systems, SAP America, and SAP Canada. This has allowed him to lead, plan, and participate in over 170 SAP GRC and Security projects for some of the largest and most complex compliance environments across the globe.

**Ruth Johnson**  
*Senior Advisor, Customer Advisory Group*  
Ruth Johnson has more than 16 years of experience specializing in SAP Security application design, security implementation, and segregation of duties design and security audit, over seven of which has been focused on SAP GRC application implementations. Ruth’s recent experiences in a client’s upgrade to GRC Access Control 10.0 keep her up to date on the latest release from SAP. Ruth is a hands-on functional SAP security specialist, ensuring the design and development of appropriate security and controls in both public and private sector companies around the world. She has worked on global scale SAP GRC implementations and has extensive experience in planning, implementing, training, and administrating SAP GRC applications. Ruth is a speaker at SAP GRC conferences as one of the foremost experts on workflow in SAP GRC Access Control. Ruth has great insight because she has dual perspectives: One as a performer inside a company and the other as an external advisor to many customers.

**Marie-Luise Wagener**  
*EMEA GRC Practice Head, SAP SE*  
Marie-Luise Wagener has 15 years of SAP experience in the areas of audit, consulting, training, and architecture in various releases and SAP solutions. She worked seven years in the consulting area as Senior SAP Auditor and Senior SAP Consultant with clients from multiple industries, five years as a Global SAP Security and Compliance Architect for a worldwide leading manufacturing company. Her areas of expertise are GRC, SAP Security and Controls Architecture, Program Management, and international roll-out projects.

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